

Quality, Environmental & Information Security Policy Statement



Within the scope of our IMS, ***“The protection of patient data required to be processed during the fulfilment of medical services provided at our premises in accordance with the Statement of Applicability dated 1st June 2026”***. We recognise that providing our clients with a quality service whilst minimising our impact on the environment and protecting the confidentiality, integrity and availability of patient data is critical to our business. We are committed to providing the necessary resources to ensure we continuously improve our business practices to achieve this goal. To achieve this, we have developed and will maintain an Integrated Management System that will meet the requirements of the current versions of ISO9001, ISO14001 & ISO27001.

This Integrated Management System Policy Statement calls for continual improvement within our management activities and business will be conducted according to the following principles:

We will:

- Ensure senior management are accountable for making best use of our management resources in all Quality, Environmental and Information Security matters to continually improve our Integrated Management System and its effectiveness in delivering our overall strategic organisational objectives
- Comply with all applicable environmental & information security / data protection laws, statutory regulations, and stakeholder requirements
- Ensure the Integrated Management System is reviewed regularly by senior management to ensure it is appropriate to the nature & scale of our service provision, environmental impacts and information security risks
- Regularly set, review, and communicate our objectives and performance against those defined objectives throughout the organisation and to interested parties where appropriate
- Work closely with our stakeholders, customers, and suppliers to establish the highest quality, environmental and information security standards
- Commit to continually improve our environmental performance by preventing pollution, protecting the environment, minimising the use of natural resources & reducing the impact of our operations on the local environment
- Identify threats to the security of patient data and the appropriate controls
- Adopt a forward-looking view on future business decisions which may impact our ability to provide customers with a quality service and minimise our environmental impacts & information security risks
- Train our staff in the requirements of the Integrated Management System and their responsibility in maintaining and improving it
- Commit to protecting the confidentiality, integrity, and availability of patient data by:
 - Continuously updated physical and network security protocols.
 - Planning for the continuity of service under all reasonably foreseeable conditions.
- Ensure this policy is available to the interested parties and where appropriate, actively communicate it to all employees, associates, sub-contractors, and other interested parties, whilst regularly reviewing it to ensure it continues to meet our requirements

Signed:

A handwritten signature in black ink, appearing to be 'Lily', written over a faint, diagonal watermark that reads 'Approved/Printed'.

(Managing Director)

Date: 09/06/2026